

Dear student,

You are going to make a digital exam in Remindo from home. Please read the following document in the days before the exam and take the necessary measures.

The way Remindo works from home is exactly the same as explained in the student instruction below, except for the log in procedure. (You will not see the screenshot on page 1.)

[Student instruction Remindo \(English\)](#)

[Studentinstructie Remindo \(Dutch\)](#)

1. Logging in

To access the exam via Remindo you need to log in via <https://remindo.uu.nl/> (using your Solis-ID). Make sure you are logged in on time and do not forget to request approval to start the exam.

Double check in the days before the exam that you are able to log in. If you have password issues, you can reset your Solis-ID password via www.uu.nl/password (->Forgot password?).

Make sure all non-essential programs are closed and prevent screensavers or sleepmode to be activated during exam.

2. Technical information/tips

- Remindo can be used on any type of browser, but we recommend using Chrome or Firefox. Make sure that the browser you are using is [up to date](#)!
- if you connect wirelessly to the internet, ensure a stable WiFi connection. If that is not possible, connect using a network cable.
- During the exam your work is saved to the cloud several times per minute. In case you have to reboot your device/browser, you can continue working where you left off (or the last moment your device was online). After reboot you may have to be let into the exam by the teacher (depending on what settings are used)
- When your internet connection drops away during the exam, a message will inform you about it. You will be able to continue offline. When the connection returns the offline work will be synchronized. **Offline work will not synchronize if you reboot your device/browser before your internet connection returns!** Don't close the screen of your laptop and make sure it doesn't enter 'sleepmode' while waiting for the internet connection to return.
- When you close your exam, an internet connection is needed. A message will also inform you about it, when this is not the case.
- If in doubt about the online/offline status of your device, always safeguard your work with an offline version if possible (e.g.: MS Word) before rebooting.
- When you are connected to the internet, but Remindo does not work as it should (e.g.: text or answer boxes do not show, buttons do not show or respond,...), try using a different browser or [delete your browser-cache](#). Deleting the cookies and temporary internet files is enough. You do not need to remove your browsing history. Make sure you have close non-essential programs before starting your browser